# DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM

#### BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA) Agenda – Wednesday, May 8, 2019 10:00 - 11:00 a.m.

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Social Services Program Specialist

#### 1. Purpose of BH Monthly Calls:

The BHTA WebEx meeting format, offers providers an opportunity to ask questions via the Q & A or the "chat room" and receive answers in real time. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the <u>BehavioralHealth@dhcfp.nv.gov</u>

• Introductions – DHCFP, SUR, DXC Technology

#### 2. April 2019 BHTA Minutes:

The minutes from last month's BHTA are available on the DHCFP Behavioral Health webpage http://dhcfp.nv.gov/Pgms/CPT/BHS/ (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

### 3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <a href="http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/">http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/</a>

#### **Public Workshops**

- May 2, 2019 -- SB 162 Revisions Relating to Psychology (Second Workshop)
- May 30, 2019 Neurotherapy Redesign Phase I: Provider Qualifications

### 4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA): Link: <u>https://www.medicaid.nv.gov/providers/newsannounce/default.aspx</u>

- WA#1886 Attention PT 85 (ABA): Training Session Scheduled
- WA#1883 Behavioral Health Outpatient or Rehabilitative Authorization Request Form Updated
- WA#1882 New Provider Orientation Scheduled for May 2019
- WA#1879 Attention All Providers: Training Sessions Scheduled to Assist with Reading a Remittance Advice

- WA# 1876 Attention Behavioral Health Providers: Training Sessions Scheduled
- WA#1858 Attention All Provider Types: Upcoming Training Sessions Regarding Claims Appeals, Adjustments and Voids

### Carin Hennessey, SSPS II:

- Prior Authorization (PA) request FA-11 Form update, WA#1883 (see above)
  Importance of documentation
- Prior Authorization Adverse Determination NV Medicaid Provider website, in the Billing Manual (p30) <u>https://www.medicaid.nv.gov/providers/BillingInfo.aspx</u>
- Topics for future webinars?

# 5. DHCFP Surveillance Utilization Review (SUR) Updates:

- Report Provider Fraud/Abuse Link: <u>http://dhcfp.nv.gov/Resources/PI/SURMain/</u>
- Provider Exclusions, Sanctions and Press Releases Link: <u>http://dhcfp.nv.gov/Providers/PI/PSExclusions/</u>

## 6. DXC Technology Updates:

- Billing Information <a href="https://www.medicaid.nv.gov/providers/BillingInfo.aspx">https://www.medicaid.nv.gov/providers/BillingInfo.aspx</a>
- Provider Training <a href="https://www.medicaid.nv.gov/providers/training/training.aspx">https://www.medicaid.nv.gov/providers/training/training.aspx</a>
- Provider Enrollment <a href="http://dhcfp.nv.gov/Providers/PI/PSMain/">http://dhcfp.nv.gov/Providers/PI/PSMain/</a>

# Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<u>https://www.medicaid.nv.gov/providers/Modernization.aspx</u>. Also listed on this page, are *Modernization (New) Medicaid System Web Announcements*; please refer to these announcements for specific information related to Modernization.

### 7. Behavioral Health Provider Questions:

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. We will review last month's questions in detail.

Please email questions, comments or suggested topics for guidance to <u>BehavioralHealth@dhcfp.nv.gov</u>